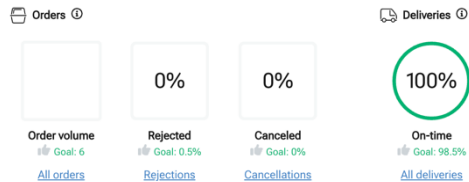




ezCater Reliability Rockstar

What is ezCater’s Reliability Rockstar program?

ezCater Reliability Rockstar program rewards exceptional caterers who have reliable service on ezCater, consistently on time deliveries, and zero cancellations.

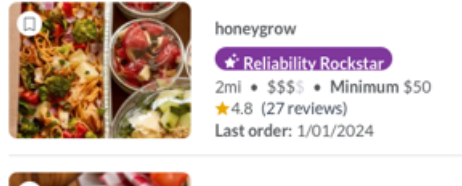


In order to participate in the program you must have:

- **6 + marketplace Orders** in 3 months
- **No** cancellations
- **Less than a 0.5%** rejection rate
- **98.5 %** on-time deliveries

What happens when I’m a reliability rockstar?

If your location is considered a reliable rockstar it will be on our ezCater marketplace page (ezcater.com) as a trusted caterer with a badge at the top.



How is reliability rockstar evaluated?

Reliability rockstars will be evaluated on the last three months of your location’s performance.

